

# Redefining Aging

āg-ing (a'jīng) n. 1. The organic process of growing older and showing the effects of increasing age.

Aging Concerns Unite Us  
**ACUU**  
CONFERENCE



**THE DESMOND HOTEL & CONFERENCE CENTER  
ALBANY, NY - JUNE 8 - 9, 2010**

*Presented by:*

**New York State Association of Area Agencies on Aging (NYSAAAAA)  
in conjunction with the ACUU Advisory Committee:**

- AARP
- Albany Guardian Society
- Center for Excellence in Aging Services
- Consumer Directed Personal Care Assistance Association of NYS
- Empire State Association of Assisted Living
- Geriatric Mental Health Alliance of New York
- New York Adult Day Services Association
- New York State Alliance of Information & Referral Systems
- New York State Coalition for the Aging
- New York State Office for the Aging
- New York State Senior Service Corps Association
- New York State Society on Aging
- New York Statewide Senior Action Council
- NYSARC, Inc.
- NYSRA/RRTI

# General ACUU Information

## June 8-9, 2010 - Desmond Hotel

### About ACUU

The "Aging Concerns Unite Us" (ACUU) conference is an award-winning collaborative event that provides quality educational programming to leaders in the field of aging and those serving people with differing abilities. This event attracts hundreds of professionals from all regions of New York State who are devoted to coordinating and providing quality services to these populations and their caregivers. Again this year, enticing educational programs are being offered and will be led by thought-provoking presenters who will cover the cutting edge topics important to you and your agency.

**Desmond Hotel and Conference Center.** Conveniently located near the Albany International Airport and major highways providing easy access to any destination in New York's Capital Region. At The Desmond, you enter a totally unique experience with indoor landscaped courtyards and architecture resembling a colonial village.

- **Address/Phone:** 660 Albany-Shaker Road, Albany, New York 12211  
Phone (518) 869-8100 Fax (518) 869-7659 [www.desmondhotelsalbany.com](http://www.desmondhotelsalbany.com)
- **Free Shuttle Service:** The hotel features complimentary Airport shuttle service.
- **Parking:** ACUU attendees will be provided with complimentary parking.

**Conference Hotel Rate:** \$139 per night single/double (plus tax, unless you provide a tax-exempt form). We encourage you to make your reservations as soon as possible. Rooms will be available until **May 5, or until the group block is full**, whichever occurs first. You must refer to "Group #11K76K – Aging Concerns Unite Us Conference"

**On-line hotel reservations.** The Desmond Hotel accepts reservations online. You will need a credit card number to guarantee the room. Visit [www.desmondhotelsalbany.com](http://www.desmondhotelsalbany.com), click on RESERVATIONS or BOOK ONLINE. On the next screen click on Group Reservations - enter **Attendee Code 11K76K** when asked and click on attendee log-in.

### AIRS Certification Exam - June 8 - 9am – 11 am

New this year! We will host the AIRS Certification Exam in conjunction with our conference. You must register for the exam on line at [www.airs.org](http://www.airs.org) before May 9<sup>th</sup>.

### Dinner & Entertainment - June 8 - 6:00 pm

Join your colleagues for a delectable Desmond dining experience and fun evening of networking. The cost for dinner is \$39 and tickets can be ordered with your registration. All tickets must be purchased in advance.

#### Questions and Conference Information

New York State Association of Area Agencies on Aging  
272 Broadway, Albany, NY 12204-2717  
Phone: (518) 449-7080 Fax: (518) 449-7055  
Email: [karen@nysaaaa.org](mailto:karen@nysaaaa.org)

Visit [www.nysaaaa.org/acuu](http://www.nysaaaa.org/acuu) for program updates, registration forms and hotel information

# Pre-Conference Seminars & General Sessions

## Monday, June 7 ▪ 1:00 pm – 4:00 pm Pre-Conference Seminar

### ***Evidence-based Programs: The New Wave for the Aging Network***

This pre-conference workshop will help AAAs and other aging network programs to meet growing expectations being advanced by the Administration on Aging for evidence based interventions. This workshop is limited to 40 participants that are also registered for the ACUU conference. Topics:

- What is an evidence based program
- What are the key concerns for AAAs as they seek to implement evidence based programs
- Why evidence-based is important to the Administration on Aging and the Older Americans Act
- Evidence based programs available to the aging network
- New opportunities and available technical assistance
- Using existing funds to support evidence based programs

## Monday, June 7 ▪ 10 am – 5pm ▪ New AAA Directors' Seminar

Coordinated by New York State Office for the Aging. For questions, contact Peg Hopper at (518) 486-2723 or e-mail [peg.hopper@ofa.state.ny.us](mailto:peg.hopper@ofa.state.ny.us)

## Monday, June 7 ▪ NYSADSA Member Meeting and Reception

For questions, contact Rebecca Carel at (212) 927- 5600 or [rcarel@riverstonenyc.org](mailto:rcarel@riverstonenyc.org)



## Tuesday, June 8 ▪ Opening Keynote Address

### ***Entering the High Performance Aging Zone in a High Demand World***

Fred Schafer, Founder, Fully Alive Performance Systems

Former senior home health coordinator, rehabilitation hospital nutrition director, and current medical fitness trainer, author and professional speaker Fred Schafer will outline the steps you can achieve the “High Performance Aging Zone”. After hearing Fred’s high energy, humorous, and inspiring presentation you will be moved to improve results on the job, strike back at mediocre health and wellness and pursue your career and life dreams with greater tenacity. Fred will also present two follow-up breakout sessions.

## Wednesday, June 9 ▪ NY Connects Award

The award will be presented after breakfast. Join your colleagues in recognizing a community leader that has been instrumental in creating a more seamless long term care system in their county. Presenting the award: Michael Burgess, Director of the New York State Office for the Aging and Stephen Acquario, Executive Director of the New York State Association of Counties.

## Wednesday, June 9 ▪ Keynote Address

### ***Aging Trends and Reauthorization of the Older Americans Act***

Cindy Padilla, Principal Deputy Assistant Secretary on Aging, U.S. Administration on Aging



Principal Deputy Assistant Secretary Cindy Padilla will share the Administration on Aging’s vision for how the aging community can improve the programs and supports that help older adults live independently in their homes and communities. She will talk about trends in aging services, and highlight perspectives from around the country on the Reauthorization of the Older Americans Act (OAA). Attendees will be able to share their thoughts regarding the 2011 OAA Reauthorization.

# Preliminary Schedule

## TUESDAY JUNE 8, 2010

8:30 am – 5:00 pm	Conference Registration Desk Open
9:00 am – 11:00 am	AIRS Certification Exam (Pre-register at <a href="http://www.airs.org">www.airs.org</a> by May 9)
9:30 am – 10:45 am	<b>CONCURRENT WORKSHOPS</b> A-1 Member Mtg: NYS Association of Area Agencies on Aging A-2 Improving Transitions of Care A-3 It's About How You LIVE! A-4 Geriatric Assessments: An Inter-professional Model A-5 Managing an Unmanageable Caseload A-6 Member Meeting TBA A-7 NH Transition and Diversion Waiver & and Functional Improvement Measurement for Adult Day Services
10:00 am – 5:00 pm	Exhibit Area Open
11:00 am – 12:00 pm	Opening Keynote Address: <i>Entering the High Performance Aging Zone in a High Demand World</i> Fred Schafer, Founder, Fully Alive Performance Systems
12:00 – 1:15 pm	Networking Luncheon
1:30 – 2:45 pm	<b>CONCURRENT WORKSHOPS</b> B-1 Community Building with a Youthful Twist B-2 Veterans Directed Home & Community Based Services Program B-3 Nutrition and Anti-Aging Therapy for High Performers B-4 Practices to Reduce the Impact of Falls for Older Adults B-5 Foundation Funding for Aging-What You Need to Know B-6 Alzheimer's Disease: What You Need to Know B-7 Raising the Bar: Dementia Care Training
2:45 – 3:30 pm	Break with Sponsors & Exhibitors
3:30 – 4:45 pm	<b>CONCURRENT WORKSHOPS</b> C-1 Increasing Cancer Screening Among Older Adults C-2 NY Connects: Instituting Successful Transitions in Care C-3 Energy Management for High Performers C-4 Increasing Housing Options C-5 New Pathways to Civic Engagement C-6 Including Geriatric Mental Health when Designing Livable Communities C-7 Redefining the Adult Day Program
4:45 – 5:45 pm	Member Meeting: NYS Coalition for the Aging
6:00 pm	Dinner & Entertainment

# Preliminary Schedule

**WEDNESDAY JUNE 9, 2010**

<b>7:00 am – 3:00 pm</b>	<b>Conference Registration Desk Open</b>
<b>7:30 am – 8:30 am</b>	<b>Breakfast</b> (ends promptly at 8:30 am)
<b>8:00 am – 3:00 pm</b>	<b>Exhibits Open</b>
<b>8:45 am – 9:00 am</b>	<b>NY Connects Excellence in Leadership Award</b>
<b>9:00 am – 10:15 am</b>	<b>Keynote Address:</b> <b><i>Aging Trends &amp; Reauthorization of the Older Americans Act</i></b> Cindy Padilla, Principal Deputy Assistant Secretary on Aging, U. S. Administration on Aging
<b>10:15 am – 10:45 am</b>	<b>Coffee Break with Exhibitors</b>
<b>10:45 am – 12:00 pm</b>	<b>CONCURRENT WORKSHOPS</b> <b>D-1</b> Exercise Persistence <b>D-2</b> Implementing Consumer-Directed Services <b>D-3</b> Applying the Bucket List: End of Life Care <b>D-4</b> New York Elder Economic Index <b>D-5</b> Monitoring Social Adult Day Services <b>D-6</b> Depression Detection <b>D-7</b> One Size Does Not Fit All: Innovative Adult Day Svcs
<b>12:00 – 1:15 pm</b>	<b>Networking Luncheon &amp; Sponsors/Exhibitors</b>
<b>1:30 – 2:45 pm</b>	<b>CONCURRENT WORKSHOPS</b> <b>E-1</b> What's New with Senior Centers? <b>E-2</b> Building a Consumer Navigator Program <b>E-3</b> AAA Directors Summit (Member Meeting Part 2) <b>E-4</b> Untangling the Web: Medicare Parts C and D <b>E-5</b> To Restructure or Not to Restructure? <b>E-6</b> PEARLS: Evidence-Based Depression Treatment <b>E-7</b> Adult Day Services: Meeting and Exceeding Standards
<b>2:45 – 3:00 pm</b>	<b>Break with Sponsors &amp; Exhibitors</b>
<b>3:00 – 4:15 pm</b>	<b>CONCURRENT WORKSHOPS</b> <b>F-1</b> Strong Brain, Fit Brain, Smart Brain <b>F-2</b> EISEP Ancillary Services: Change is in the Wind <b>F-3</b> Elder Abuse Prevalence <b>F-4</b> Community Caregivers: Building a Caring Community <b>F-5</b> Being Your Best: Building Quality Eldercare Programs <b>F-6</b> Getting There from Here: Safe Streets & Accessible Housing

# Tuesday, June 8

## 9:30 – 10:45 AM (A) WORKSHOP DESCRIPTIONS

### Member Meeting

#### **(A-1) Member Meeting: NYS Association of Area Agencies on Aging**

### Long Term Care Continuum

#### **(A-2) Improving Transitions of Care**

Older adults are discharged from one care location to the next quicker and sicker, often resulting in the family being required to assume more responsibility for care and care coordination without the necessary supports in place to do so effectively. Learn how several programs are using transition coaches and the *Next Steps in Care* resources to improve caregiver preparedness and reduce unnecessary transitions.

### Quality of Life

#### **(A-3) It's About How You LIVE!**

Caregiving can be gratifying and meaningful. When the role of caregiver has ended, new issues may arise in balancing the challenges of forging a new identity while incorporating the loss. The hospice plan of care can help the patient as well as the caregiver to live life as fully as possible. Learn how a hospice and palliative care plan can help a family live as fully as possible!

### Promoting Healthy Aging

#### **(A-4) Geriatric Assessments: An Inter-professional Model**

What should a geriatric assessment cover? Who should be included in the process? Learn how aging service providers can integrate with educational programs to work in collaboration to perform a geriatric assessment that will be comprehensive and aid in establishing a care plan that will address all needs.

### Tools for Running Your Organization

#### **(A-5) Managing an Unmanageable Caseload**

Staff has been reduced. Cases continue to come in the door. How do you continue to deliver the level of service the consumer requires with smaller budgets? Learn what tools to develop to work smarter and avoid feeling frustrated.

### Member Meeting

#### **(A-6) Member Meeting: TBA**

### Adult Day Services

#### **(A-7) Nursing Home Transition & Diversion Waiver Program and Functional Improvement Measurement for Adult Day Services**

Are you conversant with the procedures for an Adult Day Services (ADS) program to meet the requirements to become a Nursing Home Transition Diversion Waiver Program? Have you used the Functional Improvement Measurement tool to measure the physical and mental functioning of your clients? Learn how both of the programs can benefit an ADS program.

# Tuesday, June 8

## 1:30 – 2:45 PM (B) WORKSHOP DESCRIPTIONS

### Promoting Healthy Aging

**(B-1) Community Building With a Youthful Twist** . Civic engagement is not only for the young – it is for the young at heart as well. What better way to foster community involvement than through a return to youthful activities combined with an adult focus on developing leaders. The Delaware County OFA's 4-C Camp takes place at a 4-H Camp and brings the recreational camp life together with real leadership development tasks. Learn how this easily replicable camp structure fosters a healthy lifestyle, community building and strong leadership skills.

### Long Term Care Continuum

#### **(B-2) Veterans Directed Home & Community Based Services Program (VDHCBS)**

Through the VDHCBS Program, eligible veterans of all ages in participating counties will have the opportunity to take part in consumer directed services and receive home and community based services through the AAAs. Learn more about the necessary components of establishing the relationship between the two systems and the elements of design for the program.

### Quality of Life

**(B-3) Nutrition and Anti-Aging Therapy for High Performers.** Discover nutrition methods that will help you harness improved health and energy. Learn how “zig-zagging” your meals, nutrient timing and eating more often can make you leaner, higher performing, more energetic and healthier. You will discover nutritional best-practices utilized by top performers from sports, the military and by business leaders that are easily adaptable to your hectic schedule. (Fred Schafer)

### Public Policy, Community Collaboration & Advocacy

**(B-4) Practices to Reduce the Impact of Falls for Older Adults.** The Western NY Falls Prevention Consortium began in 2007 to identify current programs, services, areas of expertise, and ideas to improve the ability of communities to address the falls among frail older adults living in a community setting. Learn what they found and the recommended approaches for community education, home safety and professional practice change to reduce the impact of falls.

### Tools for Running Your Organization

**(B-5) Foundation Funding for Aging - What You Need to Know.** Learn from foundation officers who have an interest in funding aging programs in New York. Increase your chances of being funded through an inside look at how foundations make decisions regarding funding priorities.

### Geriatric Mental Health

#### **(B-6) Alzheimer's Disease: What You Need to Know**

Do you know the difference between Alzheimer's disease and other senior dementias? Learn about the diagnosis process, diagnostic methods and what a differential diagnosis is. Gather tips for dealing with communication challenges and changes in behavior for both you and the family.

### Adult Day Services

**(B-7) Raising the Bar: Dementia Care Training & Alternative Credentialing.** Is your staff prepared to care for people with dementia? Studies show staff trained specifically in dementia care are able to provide a better quality of life for clients/residents and have increased confidence, productivity and job satisfaction. Learn the ins and outs of dementia care training, its benefits to an Adult Day Services program, and cost effective alternatives to certification for your agency.

# Tuesday, June 8

## 3:30 – 4:45 PM (C) WORKSHOP DESCRIPTIONS

### Promoting Healthy Aging

**(C-1) Increasing Cancer Screening Among Older Adults.** NYSOFA and the Cayuga and Erie County Offices for the Aging are working with the American Cancer Society (ACS) to register older adults on their health reminder assistant to receive notifications when it is time to go for their cancer screening. Learn how this program can be incorporated in your senior community and what benefits are resulting from these pilot projects.

### Long Term Care Continuum

#### **(C-2) NY Connects: Instituting Successful Transitions in Care**

NY Connects plays a vital role in ensuring that when people are discharged from the hospital the correct supports and services are in place. One of the keys to success is a strong relationship between hospitals and NY Connects Programs. Learn how the Orleans County NY Connects Program developed a successful Care Transitions program.

### Quality of Life.

**(C-3) Energy Management for High Performers.** Today's Stress forecast? A torrential downpour of deadlines, demands and lack of resources. This dilemma leads to a deterioration of our physical, mental and emotional resources and health, including our all-important brains. In this fast paced, humorous and information packed session you will learn why stress was actually designed to be good for you, how to grow the "Hardiness Factor" to thrive in adverse work/life conditions, how to operate under a stress "umbrella" that deflects unnecessary stress and much more. (Fred Schafer)

### Public Policy, Community Collaboration & Advocacy

**(C-4) Increasing Housing Options.** The lack of affordable, accessible and integrated housing is the most significant barrier to ensuring older adults and people with disabilities can live in their own homes and avoid institutionalization. Learn how the Housing Education Project can help raise awareness regarding the lack of housing and to collaborate with community stakeholders to move toward solving this problem.

### Tools for Running Your Organization

**(C-5) New Pathways to Civic Engagement.** What attracts and retains a capacity building volunteer and how can these volunteers help you achieve your mission and goals? The ExcelleShare Program is a demonstration project that applies an integrated approach to building volunteer opportunities. Learn how this program can become part of your civic engagement plan.

### Geriatric Mental Health

**(C-6) Including Geriatric Mental Health When Designing Livable Communities.** While useful frameworks exist to address the physical, social and civic engagement needs of elders in livable communities, they do not address how to help older adults preserve their mental health. Using the Livable Communities Assessment Tool is designed to assess your communities' readiness to address the mental health needs of older adults.

### Promoting Healthy Aging

**(C-7) Redefining the Adult Day Program.** What worked for your grandmother is not your mother's cup of tea. We are dealing with a generation of people whose beliefs and values are different than those of the past. Learn ways to prepare for a generation who still wants to be part of the world they created.

# Wednesday, June 9

## 10:45 AM – 12:00 PM (D) WORKSHOP DESCRIPTIONS

### Promoting Healthy Aging

**(D-1) Exercise Persistence.** A study was completed to measure the effectiveness of exercise persistence (daily exercise program) using easy-to-follow tai chi and qigong exercises among residents of senior housing. Learn the results of the study, benefits achieved, and how to replicate the program.

### Long Term Care Continuum

**(D-2) Implementing Consumer-Directed Services.** Consumer and self-directed services are increasingly a feature of service delivery in New York State. Learn how Albany County and Oneida County are implementing programs funded by AoA grants for nursing home diversion (Oneida) and community living programs (Albany).

### Quality of Life

**(D-3) Applying the Bucket List: End-Of-Life Care.** Advance care planning; pain and symptom management; support for patient and family are three key pillars of Palliative Care. Learn the essential elements of the advance care planning process and equip yourself with available tools to help patients and caregivers so that end-of-life wishes can be met.

### Public Policy, Community Collaboration & Advocacy

**(D-4) New York Elder Economic Index.** In early 2010, in partnership with Wider Opportunities for Women (WOW), Statewide Senior Action Council, Inc. launched the New York Elder Economic Security Initiative™. The Index calculates the true average cost for a senior citizen to live in their community - county by county in New York State. The Index is a more realistic measure of what it takes to make ends meet and age in place with dignity. Learn how you can use this information to help with advocacy and education to promote the economic well-being of elders and their families.

### Tools for Running Your Organization

**(D-5) Monitoring Social Adult Day Services.** How do you know if a social model adult day services program is meeting NYS regulations? Why is it important to assess local SADS programs? Learn the step by step actions to complete a program evaluation of a social adult day services program and assist a program in documenting that the minimal requirements of the NYS regulations are met.

### Geriatric Mental Health

**(D-6) Depression – Detection.** Depression in older adults is often undiagnosed and untreated. The Westchester County Area Agency on Aging formed a partnership with an academic medical facility integrating social services into mental health and medical care to address the full spectrum of needs in older depressed adults. Learn how they were able to improve the quality of life for older adults.

### Adult Day Services

**(D-7) One Size Does Not Fit All: Innovative Adult Day Services.** Is your Adult Day program designed around tradition? Bright Horizons has learned that one size does not fit all. By listening to prospective members, current members and caregivers, Bright Horizons created solutions that met the needs of different populations. Learn how “customizing” your Adult Day program can enhance and improve the quality of life of the consumer, the caregiver and their families.

# Wednesday, June 9

## 1:30 – 2:45 PM (E) WORKSHOP DESCRIPTIONS

### Promoting Healthy Aging

#### **(E-1) What's New with Senior Centers?**

The Council of Senior Centers and Services of NYC conducted a Senior Center Survey through which they reached out to staff and participants of the city's senior centers. Learn what they found about the challenges faced by administrators and how senior centers need to evolve to meet the current and future needs of senior centers.

### Long Term Care Continuum

#### **(E-2) Building a Consumer Navigator Program**

Pilot programs are springing up around the state to develop a Consumer Navigator Program which is designed to match a volunteer "health navigator" with a senior newly discharged from a health facility. Learn what a health navigator is and how to establish relationships in your community to match volunteers to consumers.

### Member Meeting

#### **(E-3) AAA Directors Summit**

AAA Directors and Commissioners are invited to participate in a dialogue on aging issues facing their agencies. Explore in greater detail topics covered during the member meeting on June 8<sup>th</sup>.

### Public Policy, Community Collaboration & Advocacy

#### **(E-4) Untangling the Web: Medicare Parts C and D**

2010 is expected to be a year of health coverage change. Learn the latest changes in Medicare Parts C (Medicare Advantage) and D (Prescription Drugs). What impact will healthcare reform have on these programs and how will all the changes affect seniors.

### Tools for Running Your Organization

#### **(E-5) To Restructure or Not to Restructure?**

Strategic planning is critical for an organizations success but the task is often overwhelming and fragmented. Everyone on the team needs to be in the right position and focused toward a common goal. How do you reassure, reengage and realign staff while changing job responsibilities? Learn the why's, how's and when's of restructuring.

### Geriatric Mental Health

#### **(E-6) PEARLS – an Evidence-Based Depression Treatment Program**

The PEARLS (Program to Encourage Active and Rewarding Lives to Seniors) model in Erie County is a holistic model that reaches out to the homebound frail elderly and includes a comprehensive assessment with a mental health component. Learn how case managers can use this program to develop an integrated, home-based depression treatment plan for older adults.

### Adult Day Services

#### **(E-7) Meeting and Exceeding Standards**

Do you know what is in Section 6654.20 of Title 9 of the Official Compilation of codes, Rules & Regulations of the State of New York? These are the regulations for Social Adult Day Care Programs! Learn from NYSOFA staff and NYSADSA leadership simple and inexpensive methods to meet and exceed the regulations for Adult Day Service providers.

# Wednesday, June 9

## 3:00 – 4:15 PM (F) WORKSHOP DESCRIPTIONS

### Promoting Healthy Aging

#### **(F-1) Strong Brain, Fit Brain, Smart Brain**

Healthy cognitive aging may be a function of staying mentally fit. Rockland County set out to find out – “Who will age successfully?” Discover what they learned and find out how to incorporate the successful aging “profile” to your community.

### Long Term Care Continuum

#### **(F-2) EISEP Funded Ancillary Services – Change is in the Wind**

Regulatory changes in the EISEP Ancillary Services program are expected this year. Local programs will be able to fund a wider array of goods and services to better address the needs and preferences of the consumer. Learn what the changes could mean to the consumer’s quality of life and how this will impact program design and operations.

### Quality of Life

#### **(F-3) Elder Abuse Prevalence**

The data on the prevalence of elder abuse has been gathered and analyzed. Now what? Learn how the study results are being used to shape policy and the benefits of obtaining this information.

### Public Policy, Community Collaboration & Advocacy

#### **(F-4) Community Caregivers: Building a Caring Community**

The Community Caregivers model is an effective model and a do-able program in any community designed around neighbors helping neighbors. Learn the daily working practices that will make this a replicable program in your town.

### Tools for Running Your Organization

#### **(F-5) Being Your Best: Building Quality Eldercare Programs**

How often do you find an eldercare program that can bridge the silos of medical, emotional and spiritual care? The “Being Your Best” program is developed to address the whole person, the whole family, and the whole community to continually improve the wellness and quality of care of anyone at any age. Learn how this program can provide an additional tool to improve transitions of care and enhance peace of mind for seniors and caregivers.

### Quality of Life

#### **(F-6) Getting There from Here: Safe Streets & Accessible Housing**

Complete Streets, Transit Oriented Development, and Universal Design combined create a recipe for a livable community. Learn how AARP has developed programs working with local stakeholders to make improvements in any community that enhance the connectivity of accessible housing to transit options allowing people to remain in the home and/or community that they choose.

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**Albany, New York 12204**

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