

“ There are only four kinds of people in the world – those who have been caregivers, those who are currently caregivers, those who will be caregivers and those who will need caregivers.”

Rosalynn Carter,
Former First Lady and
President of the Board of Directors,
Rosalynn Carter Institute for Caregiving

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Westchester County Department of Senior Programs and Services through its Livable Communities: A Vision for All Ages – Bringing People and Places Together initiative.



Westchester Public/Private Partnership
for Aging Services



The power to make it better.



Fordham University's Ravazzin Center on Aging



Visiting Nurse Services in Westchester



Volunteer Center of United Way
of Westchester and Putnam

The Livable L3C Communities Caregivers Coaching (L3C) program is spearheaded by the Westchester County Department of Senior Programs and Services. It is part of the department's Livable Communities: A Vision for All Ages – Bringing People and Places Together initiative.

Livable Communities work to develop senior-friendly locations where older adults can age in their homes with independence, dignity and civic involvement. The initiative has received national awards and has been identified by AARP as one of three Livable Community models in the United States.



Robert P. Astorino, Westchester County Executive
County Board of Legislators

THE LIVABLE COMMUNITIES Caregivers Coaching Program

L3C



WESTCHESTER COUNTY DEPARTMENT OF
SENIOR PROGRAMS AND SERVICES
Mae Carpenter, Commissioner

What are Caregiver Coaches?

They are volunteers trained by professionals to help family caregivers better care for an older or disabled person.

The one-on-one support Coaches provide enables

caregivers to make more informed decisions to meet the many challenges and responsibilities they face.



Why become a Caregiver Coach?

- Make a significant contribution to ease the lives of family caregivers
- Expand the choices and options of someone caring for a loved one
- Help seniors remain in their homes as they age for as long as possible
- Be in the vanguard of a pioneering concept
- Enhance your own life

Who is eligible?



Anyone looking to make a difference in the quality of life for people in their communities in a cutting-edge way can volunteer. Caregiver experience is helpful but not required. Candidates should be optimistic, empathetic and non-judgmental. They work

with — not for — the caregivers and are not substitutes for professionals in the field. Nor do they assume caregiver tasks themselves or offer medical or legal advice.

What type of training would I get?

Fordham University's Ravazzin Center on Aging has developed the curriculum that will be taught by professionals such as nurses, social workers and geriatric care managers. Classes will be held at Livable Community Connection sites throughout Westchester. Topics will include "Understanding the Aging Process" and "Challenges Caregivers Face."

The volunteers will also learn specific coaching techniques such as how to convey factual information clearly. Caregiver Coaches and family caregivers will be matched at the end of the course.

Why are Caregiver Coaches needed?



No one is ever prepared to become a family caregiver. Rather, caregiver responsibilities are usually thrust upon a person without warning, perhaps if a husband or wife has a stroke or is in an accident. That is where Caregiver Coaches come in.

They are stabilizing forces and sounding boards. Their training gives them the practical information to educate caregivers about various options and then empowers them to set priorities and make decisions.

The need for caregivers is great. Metlife Mature Market found that in 2007 about 34 million family caregivers provided care at any point in time and that about 52 million provided care at some time during the year.

In Westchester County, 20 percent of the population — or one in five people — is 60 or older, and more than

half of them have disabilities. Seventy percent of Westchester residents age 80 or older are disabled, and studies indicate that the vast majority of seniors want to age in their homes.

Caregiver Coaches will also save taxpayer money by avoiding or delaying the need to move a senior to an assisted living facility or nursing home. The National Alliance of Family Caregivers estimates that it would cost \$275 billion a year nationwide if the services family caregivers provide had to be replaced with paid services.



What time commitment will this require?

Classes will take place once a week for three consecutive weeks for a total of about 12 hours. Participants must also attend monthly Caregiver Coach conversations to discuss specific issues, their experiences, ideas and concerns. How much time each coach devotes to a family caregiver will vary, and most of their contact will be by telephone. Participants must make a one-year commitment to the program.



How can I learn more or register?

Call the Westchester County Department of Senior Programs and Services at (914) 813-6441 or send an email to cap2@westchester.gov.